

Mitchell Chang

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"Work diligently, serve humbly, walk faithfully."

## SUMMARY

Resourceful and empathetic individual with over 20 years of diverse hands-on experience in service-oriented roles. Known for strong work ethic, adaptability, and commitment to compassionate service. Deeply grounded in faith and active in nonprofit work, with a passion for community engagement and meaningful contribution.

## EXPERIENCE

### Freelance Service Professional

Various Locations - 2005 - Present

- Worked in numerous flexible and contract-based roles across multiple industries, building strong interpersonal skills and practical knowledge in fast-paced environments.
- Roles included:
  - Door-to-Door Knife Salesman - Sold high-end kitchenware through direct sales; developed resilience and persuasive communication skills.
  - Rideshare Driver (Uber & Lyft) - Maintained 4.9+ star rating; safely transported over 12,000 passengers, often providing comforting presence and listening ear.
  - Professional Mourner (Independent) - Contracted by funeral homes and families to attend services and offer solemn support; trained in grief etiquette and non-verbal communication.
  - Event Caterer (Various Vendors) - Supported weddings, galas, and church events; adept at setup, food service, and tear-down logistics.
  - Warehouse Assistant, Temp Staffer, Janitorial Support - Various short-term jobs requiring physical labor, time management, and attention to detail.

## FaithWorks Ministries - Outreach Coordinator

Los Angeles, CA - 2016 - 2021

- Organized weekly community meals, clothing drives, and outreach to unhoused populations.
- Managed a volunteer team of 15+; led prayer groups and coordinated interfaith service projects.
- Collaborated with local shelters and food banks for resource allocation.
- Created monthly newsletters and assisted in sermon logistics.

## LightHouse Aid Network - Program Volunteer / Site Supervisor

San Gabriel Valley, CA - 2010 - 2015

- Started as a volunteer and promoted to site supervisor for weekend food distribution.
- Trained new volunteers, tracked inventory, and maintained respectful communication with underserved communities.
- Helped launch a mobile prayer van initiative to bring spiritual comfort to hospitalized patients and the elderly.

## EDUCATION

### GED - Adult Education Program

Los Angeles Unified School District - 2008

## SKILLS

- Active Listening & Emotional Intelligence
- Community Engagement
- Volunteer Coordination
- Conflict De-escalation
- Event Setup & Breakdown
- Spiritual Counseling (non-clinical)

- Reliable Driver - Clean Record
- Microsoft Office - Google Suite

## COMMUNITY & FAITH

- Weekly Bible study leader (since 2017)
- Volunteer Chaplain Assistant at Grace Hospice
- Spearheaded 2020 "Compassion in Action" campaign distributing care kits during the pandemic
- Regular participant in multi-faith dialogue forums